



Package Name: Digital Basic Package (postpaid)

Exceptions

- Numbers starting with 9200 will be charged based on the pay as you go rate of the subscribed package once all local minutes are fully consumed or if the add-on expires.

Additions

- Rates for Numbers starting with 92xx after consuming the free local minutes are (0.35 SAR/Min).
- Rates of governmental special numbers are based on calls within Zain rate.
- Nomadic numbers rates are (0.3 SAR/Min).
- Service numbers starting 811 are (0.35 SAR/Min).
- Calls to other operators' call centers (0.40 SAR/Min).

Obligations

Fair Usage Policy Limitations

Amount

-

Speed

-

Billing Increment

Voice Call

Per 30 second
30 second or less = 30 second

Data

Per 100 KB
100 KB or less = 100 KB

Fair Usage Policy Limitations: The daily data usage limit (in gigabytes) for which internet speeds are reduced.

Billing increment: Mechanism of how customer usage of voice and data is rounded.

Exceptions: The services that are not included in the package.

Additions: The perks and additional services you will receive when subscribing to the package.

Obligations: Customer commitments after subscribing in the package.



Package Name: Digital Basic Package (prepaid)

Exceptions

- Numbers starting with 9200 will be charged based on the pay as you go rate of the subscribed package once all local minutes are fully consumed or if the add-on expires.

Additions

- Rates for Numbers starting with 92xx after consuming the free local minutes are (0.35 SAR/Min).
- Rates of governmental special numbers are based on calls within Zain rate.
- Nomadic numbers rates are (0.3 SAR/Min).
- Service numbers starting 811 are (0.35 SAR/Min).
- Calls to other operators' call centers (0.4 SAR/Min).

Obligations

3 Months promotion

Fair Usage Policy Limitations

Amount

-

Speed

-

Billing Increment

Voice Call

Per 30 second
30 second or less = 30 second

Data

Per 100 KB
100 KB or less = 100 KB

Fair Usage Policy Limitations: The daily data usage limit (in gigabytes) for which internet speeds are reduced.

Billing increment: Mechanism of how customer usage of voice and data is rounded.

Exceptions: The services that are not included in the package.

Additions: The perks and additional services you will receive when subscribing to the package.

Obligations: Customer commitments after subscribing in the package.