



Package Name: Digital Basic Package (postpaid)

Exceptions

- Service numbers starting with 9200 are included in the free minutes
- After the consumption of the free minutes, the calling rate for 9200 numbers is 0.30 SAR/min
- The calling rate for nomadic lines is 0.30 SAR/min
- The calling rate for service numbers starting with 800 is 0.35 SAR/min
- The calling rate for other local operators is 0.45 SAR/min
- The calling rate for special governmental services is equal to the calling rate within Zain network

Additions

-

Obligations

3 Months promotion

Fair Usage Policy Limitations

Amount

-

Speed

-

Billing Increment

Voice Call

Per 30 second
30 second or less = 30 second

Data

Per 100 KB
100 KB or less = 100 KB

Fair Usage Policy Limitations: The daily data usage limit (in gigabytes) for which internet speeds are reduced.

Billing increment: Mechanism of how customer usage of voice and data is rounded.

Exceptions: The services that are not included in the package.

Additions: The perks and additional services you will receive when subscribing to the package.

Obligations: Customer commitments after subscribing in the package.



Package Name: Digital Basic Package (prepaid)

Exceptions

- Service numbers starting with 9200 are included in the free minutes
- After the consumption of the free minutes, the calling rate for 9200 numbers is 0.30 SAR/min
- The calling rate for nomadic lines is 0.30 SAR/min
- The calling rate for service numbers starting with 800 is 0.35 SAR/min
- The calling rate for other local operators is 0.45 SAR/min
- The calling rate for special governmental services is equal to the calling rate within Zain network

Additions

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Obligations

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