

Package Name: IPVPN Service

Exceptions

Prices will differ from standard prices based on customer customized request, feasibility and extra services bundling

Additions

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Obligations

- All prices are in Saudi Riyals, and VAT is not included in the prices.
- 1 year minimum of contract.
- Payment terms are as per the Zain Invoice
- Prices are based on a contract period. At the expiration of the contract duration, the service will renew for the same duration and at the same prices as the current contract
- Minor steel mount "Less than 3m Height" for installing microwave links is included in this Proposal. There may be an additional cost if the link requires Zain to install a pole higher than 3 meters. This will depend on the site survey.
- All equipment (Microwave, IDU, CPE, router etc.) will remain Zain property and will be dismantled on the completion/termination of the contract.

Fair Usage Policy Limitations

Amount

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Speed

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Billing Increment

Voice Call

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Data

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Fair Usage Policy Limitations: The daily data usage limit (in gigabytes) for which internet speeds are reduced.

Billing increment: Mechanism of how customer usage of voice and data is rounded.

Exceptions: The services that are not included in the package.

Additions: The perks and additional services you will receive when subscribing to the package.

Obligations: Customer commitments after subscribing in the package.