

Package Name: DIA

Exceptions

Prices can differ from standard prices based on feasibility, and customer customized request including bundling with other services

Additions

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Obligations

- Minimum contract of 1 year
- All prices are in Saudi Rials, and VAT is not included in the prices.
- Payment terms are as per the invoice.
- Prices are based on a 30-day period. At the expiration of the contract duration, the service will renew for the same duration and at the same prices as the current contract.
- Data speeds may be reduced after a certain amount of usage or at the discretion of Zain.
- Meter and amount "less than 50 megabit" for enabling international is included in this proposal. There may be an additional cost if the limit requires Zain to install a plan higher than 3 meters. This will depend on the site survey.
- All equipment (phones, SIM, PC, router etc.) will remain Zain property and will be surrendered on the completion/termination of the contract.

Fair Usage Policy Limitations

Amount

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Speed

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Billing Increment

Voice Call

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Data

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Fair Usage Policy Limitations: The daily data usage limit (in gigabytes) for which internet speeds are reduced.

Billing increment: Mechanism of how customer usage of voice and data is rounded.

Exceptions: The services that are not included in the package.

Additions: The perks and additional services you will receive when subscribing to the package.

Obligations: Customer commitments after subscribing in the package.